

# 2-1-1 phone number makes it easier to find help or volunteer



## What is United Way 2-1-1 of Kansas?

- 2-1-1 is an easy-to-remember telephone number that connects people with important community services and volunteer opportunities.
- United Way 2-1-1 covers the state of Kansas.
- In 2000 the FCC assigned the 2-1-1 phone number to be used only for community information and referral nationwide.

## What types of services does United Way 2-1-1 help callers find?

- **Resources for basic human needs:** food banks, clothing closets, shelters, rent assistance, utility assistance.
- **Support for older individuals and persons with disabilities:** adult day care, congregate meals, Meals on Wheels, respite care, home health care, transportation, homemaker services.
- **Support for children, youth and families:** child care, after-school programs, Head Start, family resource centers, summer camps and recreation programs, mentoring, tutoring, protective services.
- **Physical and mental health resources:** Medicaid and Medicare, maternal health, Children's Health Insurance Program, health clinics, crisis intervention services, support groups, counseling, drug and alcohol intervention and rehabilitation.
- **Employment supports:** job training, transportation assistance, education programs.

## What are the hours of operation?

- Statewide service is provided 24 hours a day, 7 days a week.

## How does it benefit Kansans?

### Benefits to Users:

- 2-1-1 is an easy way to find help or give help.
- One call gives people access to 1000s of resources in Kansas communities.
- All 2-1-1 calls are confidential and free (cell phone calls that reach 2-1-1 may have usual cell charges).

### Benefits as a Crisis Tool:

- During and after a tornado, flood, terrorist attack or other tragedy, 2-1-1 is a ready-to-use number. There is no need to wait for an information system to be set up when a crisis occurs.
- One call can connect people to needed human services during a crisis. One call also quickly connects volunteers to local needs in a local tragedy.
- Since 2-1-1 is a permanent number, people can find help whether their needs arise a week or several months after a tragedy.

### Community Benefits:

- 2-1-1 strengthens the community by uniting people in the area who want to help with those who need help.
- 2-1-1 maintains the integrity of the 9-1-1 system—saving that vital community service for life and death emergencies.

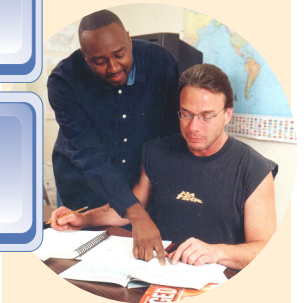
## How is the service funded?

- **Startup Sponsors:** Kansas Health Foundation, Capitol Federal, Cessna Aircraft Company, Preferred Health Systems; **Inkind support:** Royal Caribbean International
- General contributions to United Way

**In a local crisis:**  
After a tornado, flood or other crisis, people can find help more easily with 2-1-1.

**Year-round needs:**  
With one number, people can find needed services or places to volunteer.

**DIAL**  
toll free  
statewide



**ONLINE:**  
[www.211kansas.org](http://www.211kansas.org)